



## WellTRAINED™

For decades, Moody International has provided technical expertise to the oilfield industry through state-of-the-art training relating to many of the most challenging drilling situations. Utilising that technical expertise, the Moody Consulting & Training (C&T) division has created a first of its kind competency assurance program. Through a commercial relationship with PetroEd, Inc., Moody is able to provide training for six rig personnel positions (rig manager, driller, assistant driller, derrickman, floorhand, and roustabout) allowing for a turn-key competency assurance solution that will have client crews using the system in just a few days. The Moody C&T

division has combined competency management with media rich eLearning courses...a strategy that creates the most efficient training solution ever offered to the drilling industry.

WellTRAINED™ is much more than another “computer-based training programme”. The Challenge for today’s oil industry companies is determining if their employees really are competent in doing their jobs. The Solution is a competency model that is about results, utilising employee skills, knowledge, and abilities and this model encourages employees to actually demonstrate appropriate skills behaviours.

What differentiates WellTRAINED™ from other related programmes? This program provides a unique and comprehensive solution in competency management. It doesn’t stop after an employee has completed the eLearning curriculum or passed a test. WellTRAINED™ provides notifications to supervisors alerting them to employee readiness for evaluation “on the job” and demonstration of the skills and behaviours required for their position. Unique, also, is the inclusion of a practical assessor training programme that teaches the company’s personnel how to become effective assessors, utilising fundamental assessment techniques and guides. This promotes consistent evaluation of all employees’ skills and behaviour required for every task.

For more information, please contact Michelle LeBlanc ([michelle.leblanc@moodyint.com](mailto:michelle.leblanc@moodyint.com)) or Robert Suggs ([r.suggs@moodyint.com](mailto:r.suggs@moodyint.com)).

To view a video about WellTRAINED™, please visit <http://www.moodyint.com/ct-welltrained.htm>



## How to Gain the Upper Hand in Finger, Hand Safety: 10 Tips from the Industry

*Hand and finger injuries lead the industry’s recordable incidence rates every year. Data from IADC’s 2009 Incident Statistics Program (ISP) indicate that 34% of recordable incidents and 20% of lost-time incidents fall in this category.*

*According to ISP statistics, the floorman is injured the most often while tripping drill pipe in and out of the well. Most of these injuries occur on the rig floor in the ‘caught between objects’ category. As a result of seeing these kinds of statistics over the years, the drilling industry has continued to place more and more emphasis on keeping hands and fingers from being injured.*

*A well-known hand safety program in the industry is Moody International’s ‘High Five’ initiative developed “because we received many requests from oil and gas clients who were having difficulty controlling their hand injuries despite their many attempts to initiate hand injury prevention processes,” said Jade Strong, regional manager – North America for Moody International. “The behavior-based program focuses on people rather than equipment or policies”, she said.*

Excerpt used with permission and was originally published within “How to Gain the Upper Hand in Finger, Hand Safety: 10 Tips from the Industry”, written by Diane Langley, IADC editorial coordinator in the HSE Corner department of January/February edition of IADC’s official magazine *Drilling Contractor*. The article is available in its entirety at [www.drillingcontractor.org](http://www.drillingcontractor.org) through the DC Archive link for that issue.

## A Message from the CEO

The Intertek acquisition aside, Moody International is now into its 100th year and we look forward to growth after a tough year for the service industry in the oil & gas sector. As capital expenditure by the oil companies increases, so do the inspection and training hours. More people are needed, exports grow and suppliers need certification. Our challenges will therefore be on several levels; maintaining the levels of quality globally through our competency programme (the Moody Academy) and adoption of our new systems such as EVO and 'eReporting'; meeting the increased demand for staffing qualified personnel; and lastly, ensuring that we remain competitive and deliver value to our clients. We are set to move through an exciting year where we can continue to roll out new technology, differentiate ourselves through our service delivery, and show how Moody can effectively respond to our clients' needs.

I would like to thank our clients, staff and contractors for the many successes in 2010 and we look forward to continued success in 2011.

Brendan Connolly  
CEO



## 2011 API Auditor Summit

The American Petroleum Institute (API) held their summit for API Auditors in Houston, Texas (USA) 7-9 Feb., 2011 and the event was attended by auditors from all over the world. Moody International has some 50+ auditors participating in this program – out of 129 total auditors worldwide. Topics covered during the summit included pipe mill auditing, offshore and deep water drilling audits, audit plans, new additions to API specifications and a wide variety of other subjects. Don Kemper, Moody International Quality Assurance Manager, presented a discussion regarding Pipe Mill Technical Auditing.

*Moody International attendees included: Riccardo Capuzzo (Italy); Jose Cimenta (Brazil); Frikkie Geyser (South Africa); Keith Jennings (The*

*Netherlands); Don Kemper (USA); Ian Kerr (Saudi Arabia); Svetlana Khranova (Russia); Geoff Lester (UK); Scott Morrison (USA); Thiagarajan Muthukumarasamy (Australia); Suresh Nair (Canada); Jan Strunc (Czech Republic); Colin Temple (UK); Ovidiu Ungureanu (Germany); Etienne Valentin (France)*

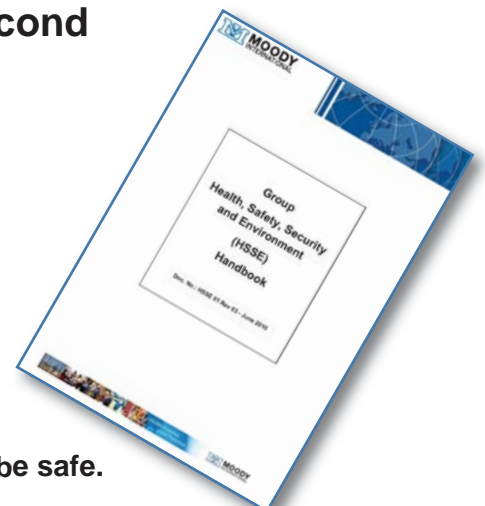
## SAFETY ZONE – A Single Second

*(article courtesy of toolboxtopics.com)*

It takes a minute to write a safety rule.  
It takes an hour to hold a safety meeting.  
It takes a week to plan a good safety program.  
It takes a month to put that program into operation.  
It takes a year to win a safety award.  
It takes a lifetime to make a safe worker.

But it takes only a second to destroy it all -  
with one accident.

**Take the time now to work safe and help your fellow employees to be safe.**



## Employee Profile

### Shariq M. Khan



Shariq M. Khan has been a Moody International team member since 2009 - joining as a Global Account Manager based in The Woodlands, TX, USA office. Shariq's experience in strategic planning, international business and contract arbitration find him well-suited for his position – focusing his efforts on his key account clients in the USA. Shariq is an integral part of the management team, working with Moody's Regional Directors, Country and Operations Managers, Business Unit and Product Line Managers. He helps the team to secure and maintain revenue streams, bring visibility to Moody services within the clients' organisations and support delivery of expectations.

As part of the Moody International team, Shariq boasts 10 years of experience in the oil and gas service industry. He began gaining his experience at Weatherford International, and since has been positioned in numerous geographic locations - gaining the knowledge needed to lead strategic initiatives as a business manager. This foundation allows him to implement the proper amount of planning and execution to maintain quality and profitability for goals and objectives.

Shariq has a BSc in Economics and Marketing from Florida Atlantic University and is currently pursuing graduate studies to advance his skill set. In his free time he loves to attend live music venues; keep up on his fitness regiment; read about history and science; and spend time with his wife Tonya and their 2 children Ziad and Sabrina.

## Moody International Bulgaria Issues First Accredited Certificate for FSSC 22000



The Moody International Certification office in Sofia, Bulgaria has recently issued the company's first accredited certificate for FSSC 22000:2010. The recipient of this first certificate, Fiesta MB Ltd., demonstrated excellent performance against the strict requirements of the certification standard.

The Foundation for Food Safety Certification developed the FSSC 22000 classification for certification of food manufacturers. FSSC 22000 includes a complete certification plan for Food Safety Systems based on the food safety management standard ISO 22000:2005 and the specification for prerequisite programs on food safety for food manufacturing - BSI PAS 220:2008. Manufacturers already certified against ISO 22000 will only require review against BSI PAS 220 to meet the FSSC 22000 certification scheme requirements.

The FSSC 22000 certification scheme has been given full recognition by the Global Food Safety Initiative Board of Directors on equal basis with the other food safety standards namely IFS, BRC and SQF 2000 – Code. Certification against FSSC 22000 demonstrates an elevated food safety culture, continuous improvement and utilisation of the best food safety practices worldwide.

## Accreditation for API 510 and 570 Training Courses



Moody International's Shanghai China office celebrates the announcement of its accreditation by the American Petroleum Institute (API) to conduct training courses for API 510 (Inspection of Pressure Vessels) and API 570 (Inspection of Piping).

Both 7-day training courses are ideal for experienced mechanical equipment inspectors who aspire to be certified to API standards. Attendees will be trained on the complete process and requirements of pressure vessel inspection and piping inspection to API codes for the petrochemical sector – fundamental for the maintenance or in-service inspection of petrochemical plants and refineries in many parts of the world.

In addition to training courses for API 510 and API 570, Moody China's Shanghai office also conducts courses as preparation for SSPC Protective Coatings Inspector certification and for the AWS Certified Welding Inspector certification. If you have questions about any of these technical training courses, please contact Shi Kaifeng (k.shi@moodyint.com), Moody China's Technical Training Manager based in the Moody Shanghai office.

## JOTUN PAINTS SOUTH AFRICA (PTY) LTD HAS BEEN AWARDED ISO 14001 AND OHSAS 18001 CERTIFICATION



Genuine concern for Health, Environment and Safety issues drove the team on to a successful conclusion.

This is a remarkable achievement for all concerned in the Cape Town factory. The project team, lead by HSE Manager Stephen Damonse, worked tirelessly to ensure certification was achieved and done so on time.

**Pictured:** Brandon Newman, Operations Manager; Stephen Damonse, HSE Manager.

## Moody International in Germany Celebrates 25th Anniversary

**Moody Germany  
25 Years**

Moody International has been operating in Germany since 1986. Initially operating out of a small office in Mönchengladbach, the company has grown significantly in the past 25 years, now located in much larger offices in the same city. A multicultural office employing personnel from Germany, Romania, the UK, Netherlands, and Czech Republic, Moody Germany truly is an international organisation!

As part of the Moody International spirit of continuous improvement, Moody Germany has put forth concerted efforts to increase its team's technical qualifications by way of recruitment of additional certified inspectors and investment in personnel training.

During the last 25 years, the Moody operation in Germany has realised a steady sales increase, focusing on major clients such as DOW Chemical, Nord Stream, ExxonMobil, Linde, Tecnimont, Borsig, ThyssenKrupp, Technip, GEA, Mannesmann, Siemens, Casale, RWE, Lurgi, Ferrostaal, MAN Diesel & Turbo, Coperion Wäschle, Bayer Technology, E.ON, Lösche, and Hitachi, and many others.

Offering both Technical Inspection Services (TIS) and Technical Staffing Services (TSS), Moody International in Germany is on track to maintain its professional reputation in years to come. For more information on the TIS and TSS services, please contact Dirk Messner (d.messner@moodyint.com). As well, for information about Management System Certification services in Germany, please contact Johannes Giesen (j.giesen@moodyint.com)

## Moody International in Abu Dhabi Celebrates 20th Anniversary

**Moody Abu Dhabi  
20 Years**

As Moody International's Abu Dhabi office celebrates its 20th anniversary, Country Manager, Rob van Dorp, looks back on how in this short period, the office has grown to be a regional hub for Moody, and a major contributor to the Moody Group.

In 1986, the first Moody inspector's safety boots touched the United Arab Emirates' dusty soil. UAE looked very different; Abu Dhabi was a fraction of the size it is today; Dubai's famous skyscrapers were barely on the drawing board, and the Moody inspectors were exclusively British expatriates.

In the early years, Moody performed vendor inspection work, directed from the UK. In 1991, the Abu Dhabi office was officially opened, and Moody began to provide larger numbers of inspectors for clients including the ADNOC Group, and a newly established solution provider known as Petrofac. The office enjoyed stable business through the 1990s, and as Moody began to grow globally, so the Abu Dhabi office began to expand, and became established as a major office.

Today Moody International in Abu Dhabi enjoys a reputation as the leader in Vendor Inspection in UAE, and has made major breakthroughs into the Site Construction market. We have grown together with our clients including Petrofac, a world-renowned company with 14,000 employees. The UAE makes a significant contribution to the Moody Group both with services in-country and work for local clients outside of the UAE. These achievements are the result of the efforts of a great international team of personnel.

# WE HAVE A LOT TO CELEBRATE!

## Kevin Osman - 30 Year Anniversary



Kevin Osman, International Board Director, celebrated 30 years with Moody International on 31 March 2011. He first joined MI UK back in 1991 when the world was not so different – the UK was in the grip of the longest recession since the 1930s and unemployment in Britain stood at 2.5 million. However, things improved for Kevin as the years went by and he worked his way up through the company to become the UK Operations Manager, subsequently Director, then Managing Director of Moody International (UK) and Regional Manager. There was no stopping Kevin!

He took responsibility for UK operations in 1995, and became Managing Director in 1998. During this period he oversaw and managed development of the UK operations including the on-going development of the company management systems. In 1996 Kevin negotiated a major contract for AIOC in Azerbaijan which also entailed registering of offices, tax regimes and resourcing for a fully established local operation. He further developed large contracts and subsequent operations in Russia and Kazakhstan, all of which involved extensive travel to the regions and negotiating with both Western and local companies at all levels.

Kevin was appointed to the International Board in 2004 with Regional responsibility for Europe, Scandinavia and the CIS. In 2005 he also became responsible for the Technical Inspection Services (TIS) Business Unit which focused on technical support for the Regions.

Currently Kevin manages specific projects, is involved in business development globally and assists the International Board with strategy development and implementation.

**Congratulations and thanks to Kevin for his dedication and the invaluable contribution he has made to Moody!**

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## Josinah Mokaku - 25 Year Anniversary

Josinah (Sina) Mokaku recently achieved a milestone of 25 years of dedicated service with Moody International South Africa. Sina joined the company in 1986 when it was still well known as FPH (Fick, Perry & van den Heever). Josinah's role as Office Assistant in the Vereeniging office encompasses many duties that ensure the office runs professionally. She is always eagerly ready and available to assist Moody clients and her colleagues.



Sina forms the backbone of the company and her group of co-workers – she is an inspiration to everyone in the office. In her personal life, she has been happily married for 37 years, is the mother of three children, and the very proud grandmother to three wonderful grandchildren.

As a token of appreciation, Sina was recently presented with a brick symbolising her decision to use her long-service award from Moody on building materials for alterations to her home. The brick is also quite symbolic as it represents stability – a quality that Josinah clearly possesses. Moody International would like to thank Josinah Mokaku for her loyalty and ongoing dedication – **Sina represents such a positive example to us all!**

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## Maureen Tabak - 25 Year Anniversary



In 1986, during the early days of Maureen's history with then Moody-Tottrup International (MTI), where she worked closely with Moody corporate and field office personnel across Canada, inspection reports were hand written by inspectors and then typed on typewriters and mailed or couriered (sometimes telexed) to clients. As the technology changed in the mid-90's, Maureen was instrumental as the first Moody Canada employee to work with email and the internet when this technology was first introduced, embracing it wholeheartedly and quickly becoming very proficient with the new forms of communication and information technology at the time.

During her tenure with Moody, Maureen has worked as administrator, document controller, quality representative, project controller, and offered IT support and training to various personnel. Her personal integrity to a job well done, strong work ethic, and commitment to continuous improvement has been her personal mission and aligns fully to Moody International fundamental beliefs.

Maureen, or "Mo" as her friends call her, has always remained close to her co-workers and has seen them through births, marriages, retirements, and ultimately sadly the death of some of her closest colleagues. She has seen client representatives through their careers with several companies, always happy to know Mo was there for them to call upon no matter where they went.

In her personal life, Mo enjoys time with her family and friends, working various crafts including scrapbooking, and a long-time interest in astronomy.

**Congratulations**, Maureen, on your achievement of 25 years with Moody International, and **thank you** for your dedication and support through so many changes and milestones in our history!



## Don Kemper - 20 Year Anniversary

Don Kemper began his Quality career 32 years ago in Liberal, Kansas as a Warehouseman with the largest natural gas transmission company in the U.S.A. at the time. He then moved to Kansas City in 1981 where he served in the Purchasing Department, responsible for pipe and coatings quality control. Don often hired Moody International to perform many of these inspections for the pipeline company.

In 1988 Don went to work for Moody-Tottrup International (now Moody International) as a Contract Inspector, conducting equipment inspections, and was hired as a Staff employee on January 1, 1991. In 1994, Don was appointed Operations Manager of the Pipe & Equipment Divisions, and in 2001, he moved to the Quality Assurance Manager position.

Currently, Don is the QA Manager for the Moody USA operations, as well as the Supply Chain Quality Manager and Group Auditing Product Champion. Don has been the 'go to' person for Moody USA and Moody clients for questions relating to Vendor Assessments and Quality System Auditing of pipe mills, coating facilities, valve manufactures and a host of other commodities. He serves on the API 5L Line Pipe, API 5CT OCTG Tubulars, API Q1 Quality, API Q2 Service Quality and the API SC20 Supply Chain Quality Committees. Don is a Senior ASQ member, Certified IRCA Auditor and API Approved Auditor.

## 10 Year Anniversaries

Resty Cabrera, Claire Haines, Emma Kiddie, Miew Lim Chin, Kim Smyth, Johannes Giesen, Sergio Sanchez, Don Brou, Dan Gass, Robert Suggs, Becky Lowe

## Welcome New Employees!

Liz Tsime, Daleen Harmse, Allison Wheeler, Sarah Maloney, Paola Mangini, Le-Trinh Toknak, Wendy Banks, Lorraine Griffiths, Stephane Monnier, Alison Moorhouse, James Canham, Zeynep Duran, Umit Mendilcioglu, Marcos Perez, Jane Austin, Ingrid Bishop, Fiona Sergi, Jessica Woodson, Hatem Zayed, Dwayne DuBose, Dallas Deshan, Clayton Beethe, Lillie Ligons, Rondell Dugan, Jackie Holbrook, Cecil Zuniga, David Pint, Ricardo Watson, Christopher Zuniga, Paul Leffingwell, Danny Zarsky, Rodolfo Alaniz, Kenneth Jackson, Andra Cobb, Marcy Shugart, George Saldana, John Martinez, David Gray, Krishnan Lobin, Patrick Landry, Steven Hamilton, Stephen Granger, Michael Shelton, William Bienduva, Mary Ann Jenkins, Michael DiFilippo, John Holsman, Patrick Landry, Susan Raburn, Lisa Tennison, Lief Bjelland, Michael Wilson, Ricardo Watson, Mahmoud Sobhy Haggag, Yehya Salah El Din, Shanmuga Sundaram Natarajan, Sulfhiker Nademmal, Tency Jacob, Liyakathali Syed, Ambalavanan Sambandam, Murali Kesavan, Jesus Varella, Mohamed Ali Saber, Atef Gabber, Faozi Baaqil, Mohamed Anwar, Gowri Shankar, Sathish Krishna Murthy, Shiva Murthy, Vasudevan Gopal, Efrine Tapenga, Ramesh Babu, Baranidharan Suriya, Conrado Rosales, Kamal El-Sayed, Rizwan Ahmad, Swaminathan Nagarajan, Selvaraj Nachimuthu



*100 Years of Global Expertise and Local Presence*

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